# **BULK TRASH UPDATE**

Sunrise will conduct its next bulk trash pick-up on

### MAY 18, 19 & 20

Residents are encouraged to utilize this opportunity to dispose of items too large for normal garbage pick-up. Household bulk items include couches, chairs, mattresses, tables and appliances. Tree trunks, trimmings and lawn waste should be tied into bundles that do not exceed four feet in length and 50 pounds in weight. Hazardous materials such as oil, paint, pesticides and chemicals will not be picked up. Other unacceptable items include construction, remodeling or demolition debris.

All bulk trash must be placed curbside no later than 7:00 a.m. on the first scheduled pick-up day (Wednesday, May 18), and no earlier than 7:00 p.m. the previous evening (Tuesday, May 17). The items will be removed by Saturday of the pick-up week (May 21).

For more information on what will be accepted and how it should be bundled, please contact All Service Refuse at (954) 583-1830.

#### **UNSCHEDULED PICK-UPS**

To arrange for bulk trash pick-up at your expense on an unscheduled date, please call All Service Refuse at (954) 583-1830.

Steven B. Feren, Mayor; Joseph A. Scuotto, Deputy Mayor; Commissioners Sheila D. Alu, Irwin Harlem and Donald K. Rosen







WHAT'S NEW
CITY INTRODUCES
REDESIGNED UTILITY BILLS

PLUS-UPCOMING BULK TRASH PICK-UP DATES

**APRIL 2005** 

PRSRT STD US POSTAGE PAID FT. LAUDERDALE, FL PERMIT NO. 825

# What's New

# HOW TO READ YOUR MONTHLY STATEMENT

#### City introduces redesigned utility bills.

Beginning this month, you may notice some changes in the appearance of your utility bill. The City of Sunrise has redesigned its statements to provide detailed information in an eye-pleasing, easy-to-read format. At right is a sample utility bill for a typical residential customer. Match the numbers on the mock bill with the numbers below for a brief explanation of the account information and other messages now available on City of Sunrise utility statements.

#### **DETAILS:**

- An area for utility consumption comparisons has been added to allow customers to view changes in usage consumption from one year to the next. Customers with multiple meters will have their total usage reflected in this area.
- Account status details including final notice information, if applicable will be highlighted in this area. The dark blue box was designed to help draw the customer's attention, allowing them to address any problems with their account before corrective action is taken by the City.
- 3 Check here for messages of general interest to utility customers.
- 4 The detachable payment coupon has been moved to the bottom of the statement and, for ease in mailing, the return mail information is now listed on both the front and the back of the stub. This part of the bill, located below the perforation, contains information important to the processing of your payment.

If you have questions regarding your utility statement, please call a Public Service Representative at (954) 746-3232.

JOHN Q SAMPLE 1234 ANY STREET SUNRISE FL 12345-1234



For Inquiries Call:
Public Service (Utility Billing & Service) - (954) 746-3232
Office Hours: 9:00 a.m. - 5:00 p.m., Monday - Friday
Other Departments (Main Number) - (954) 741-2580
www.sunriseff.gov

#### THIS BILL IS DUE WHEN RENDERED

BILL DA	TE: FEB 1	8 2005	SERVIC	E ADDRES	SS: 1234 AN	IY STI	REET				
CUSTOMER NAME				ACC	ACCOUNT NUMBER			ICE THROUGH	CURRENT CHARGES PAST DUE AFTER	TOTAL AMOUNT NOW DUE	
JO	HN Q SAI	MPLE		123	12345-123456			15 2005	Mar 14 2005	\$2	1.73
PREVIOUS STATEMENT PAYMENTS BALANCE PAYMENTS			AD	ADJUSTMENTS			OTHER	TOTAL PAST DUE AMOUNT	TOTAL CURRENT CHARGES		
	\$18.67	\$1	8.67 CR		.00			\$0.00	\$0.00		\$21.73
		METER REA	DING INF	ORMATIC	ON			CURR	CURRENT PERIOD ACCOUNT ACTIVITY		
	METER NUMBER	SERVICE PERIOD	NO. OF DAYS	CURR READ	PREV READ	USA	AGE	Т	YPE OF SERVICE		AMOUNT
	43478248 DTAL WATE	01/18/05 - 02/15/05 R USED	28	151	150		1	WATER DAVIE CREDIT WASTEWATER			11. -3. 14.
								TOTAL CURRENT UNPAID BALANCE TOTAL AMOUNT	E		21. 21.
								CURRENT CHAR	GES PAST DUE AFTER Ma	ır 14 2005	
		HTH IT	CONOU	MOTION							
		UTILITY Last	CONSUM Year N	lo of Days		No of	Davs				
WATER	This Month	0		0	W	2	8				
	Yo	ur Timely Pa	iyment i	s Apprec	ciated.						
			6								
			4								
					M	ESS/	AGES	i			
										J	

CUSTOMER UTILITY PAYMENT COUPON



PLEASE FOLD ON PERFORATION BEFORE TEARING - RETURN BOTTOM PORTION WITH YOUR PAYMENT

NAM E: JOHN Q SAMPLE SERVICE ADDRESS: 1234 ANY STREET

DENTIGE ADDITION 1204 AUT OTHER								
ACCOUNT NUMBER	SERVICE THROUGH DATE	CURRENT CHARGES PAST DUE AFTER	AMOUNT OF PAYMENT					
12345 - 123456	Feb 15 2005	Mar 14 2005						
CYCLE/ROUTE	TOTAL PAST DUE AMOUNT	TOTAL CURRENT CHARGES	TOTAL AMOUNT NOW DUE					
07-08	\$0.00	\$21.73	\$21.73					

For assistance or to provide instructions about your account, check this box and write on the back of this statement.

JOHN Q SAMPLE 1234 ANY STREET SUNRISE FL 33351-6963 MAKE CHECKS PAYABLE TO: CITY OF SUNRISE PLEASE PLACE ACCOUNT NUMBER ON CHECK TO ENSURE PROPER CREDIT.

CITY OF SUNRISE PO BOX 31432 TAMPA FL 33631-3432





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